

Product/Solution Management • IS Management • Operations Analysis • Technology Management

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To Whomsoever It may Concern

Terms and Conditions for Online Sales of Products and Service

PLEASE READ THE TERMS AND CONDITIONS CAREFULLY BEFORE PLACING AN ORDER FROM WSRCL AND RETAIN A COPY OF THE SAME AND YOUR ORDER FOR FUTURE REFERENCE.

BY CONTINUING WITH A PURCHASE IT IS DEEMED THAT YOU HAVE READ, UNDERSTOOD AND AGREE TO THESE TERMS AND CONDITIONS.

Terms

- 1. The terms of sale set out here apply to products and support services made available online by WSRCL's website at www.worksystems.in and its associated web portals and links published from time to time or declared wherever required during purchase. By continuing with a purchase it is deemed that you have read, understood and agree to these terms and conditions.
- 2. You must be 16 years of age or older to order online and by accepting these terms and conditions you are confirming this.
- 3. WSRCL reserves the right to change these Terms and Conditions without notice in relation to future sales.
- 4. These terms do not create any rights to any parties other than the purchaser.

Order Processing

- 1. WSRCL uses the services of reputed online payment processors for e-payment transfer. The buyer has to agree the terms of conditions of the payment processor he/she chooses.
- 2. All prices are shown in US dollar. Any other charges where applicable will be notified prior to the order being placed during the payment process.

Reg. Office: 3rd Floor, I-7, Thokar No. 4, Abul Fazal Enclave, Jamia Nagar, New Delhi-110025 Ph: +918512004333, +918512868485

- 3. The description and price of products and services will be as shown on the website at the time of order booking. Every effort will be made to ensure that prices shown on the website are accurate at the time of purchase. If an error is discovered prior to order processing for delivery, WSRCL shall inform the buyer as soon as possible and offer the buyer the option of reconfirming the order at the correct price or cancelling the order.
- 4. All prices are subject to change without notification. The current price will be applicable to an earlier order during payment.
- 5. WSRCL is under no obligation for payment transfer to any other organization for the products and services displayed on www.worksystems.in and its associated web portals.
- 6. For physical product WSRCL shall accept 100% refund within 30 days of delivery of product because of non-performance of desired features. However, there will be no refund because of in-transit damage claim.
- 7. WSRCL does not disclose buyer's information to third parties. Please see our privacy policy for further details.
- 8. Each product and services shall be governed by its specific terms and conditions. The terms regarding pricing, use, payment, and refund shall be made available at the time of purchase through specified link or email. A maximum of full purchase amount shall be refunded in case of any dispute.
- 9. In the unlikely case where the buyer is not satisfied with our products/services, the issue shall be raised first with WSRCL giving details of product/service and payment ID of the payment processor. If the issue cannot be resolved at WSRCL end, WSRCL has the liability to refund the payment as per the terms of refund policy.

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Jurisdiction

Our products and services are not targeted to users of specific areas, nor is it intended to constitute the doing of business in any jurisdiction. However, any dispute regarding our products and services shall be mutually discussed for amicable solution between WSRCL and the user before escalating the issue and dispute to appropriate authority and jurisdiction. The dispute resolution shall be based on our refund policy only.

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